Discussion of Risks Impacting Performance and Mitigating Strategies - March 31, 2025

Area of Risk	Mitigation Strategies
Application of service delivery guidelines across the network	CTN launched a new principal service agreement that supports consistency in application of service delivery guidelines across the network.
Oversight and accountability during growth and service expansion	CTN's network leadership and program-based forums provide opportunity for sharing information related network services, broader system updates, challenges and opportunies and progress related to performance metrics.
Critical incidents and Non-compliance with Health & Safety Regulations	CTN is in full compliance. All sites were inspected and maintained. The Joint Health and Safety Committee has exceeded legislative requirements of quarterly meetings. All required trainings were conducted including new employee mandatory education and annual workplace violence and harassment training with 100% completion.