

Area of Risk	Mitigation Strategies
<b>Application of service delivery guidelines across the network</b>	CTN launched a new principal service agreement that supports consistency in application of service delivery guidelines across the network.
<b>Oversight and accountability during growth and service expansion</b>	CTN's network leadership and program-based forums provide opportunity for sharing information related network services, broader system updates, challenges and opportunities and progress related to performance metrics.
<b>Critical incidents and Non-compliance with Health &amp; Safety Regulations</b>	CTN is in full compliance. All sites were inspected and maintained. The Joint Health and Safety Committee has exceeded legislative requirements of quarterly meetings. All required trainings were conducted including new employee mandatory education and annual workplace violence and harassment training with 100% completion.