

Area of Risk	Mitigation Strategies
Application of service delivery guidelines across the network	CTN had a number of different contracts and finalized a new contracting approach for the 2024-2025 fiscal year. The new agreement outlines consistent expectations and requirements including the model of service and any program specific requirements.
Oversight and accountability during growth and service expansion	Service volumes were increased this past year as CTN received additional funding and expanded programs and services using ministry guidelines. Through modernization initiatives, CTN continues to work with service provider organizations to support the development and well being of kids, youth and their families across the network.
Critical incidents and Non-compliance with Health & Safety Regulations	CTN is in full compliance. All sites were inspected and maintained. The Joint Health and Safety Committee has exceeded legislative requirements of quarterly meetings. All required trainings were conducted including new employee mandatory education and annual workplace violence and harassment training with 100% completion.