



ACCESSIBILITY CERTIFICATION FORM

Hey there Member,

We are here to help. Virgin Mobile aims to support and meet the needs of every Member.

Our dedicated Accessibility Services Center helps Members with disabilities get the most out of their mobile experience by offering products and services to make their experience more enjoyable.

Eligible disabilities include:

- Hearing or vision impairments
- Speech impediments
- Physical (mobility & dexterity) limitations
- Cognitive issues

HOW TO QUALIFY:

A certified medical practitioner, specialist or a representative of an organization, who can attest to your medical disability, must complete the Certification of Medical Disability section on the form below to get our Accessibility Add-On or 411 exemption.

FOLLOW THESE STEPS TO RETURN THE FORM:

1. Please complete the form below including Member information and Certification of Medical Disability (completed by a medical practitioner, specialist or organization).
2. Submit the completed Accessibility Certification Form to the Accessibility Services Center using one of the following methods:
 - By Email: accessible@virginmobile.ca
 - By Mail: Accessibility Services Center
P.O. Box 8787
Downtown Station
Montréal, Quebec
H3C 4R5

[Got questions? Contact us at accessible@virginmobile.ca](mailto:accessible@virginmobile.ca)

Member's Information

Name of Member: _____

Address: _____

E-mail address: _____

Phone number: (____) _____ - _____

Member's Disability: _____

Certification of Medical Disability*

Name: _____

Title: _____

License # (if applicable): _____

Organization name: _____

Business address: _____

Contact number: (____) _____ - _____

Signature

Date



**Virgin is not responsible for any charges incurred to obtain certification.*