



Privacy and School Based Rehabilitation Services

At Children's Treatment Network (CTN), we are committed to protecting your privacy. We collect and use your personal and personal health information to provide rehabilitation services.

We ensure that all our staff, volunteers and students understand the importance of protecting your privacy rights and fulfilling our obligations to keep your/your child's personal and personal health information confidential. With your permission, information will be collected and shared between school staff, CTN staff and staff working for our contracted partner agencies. CTN and our contracted partner agencies are required by law to protect any information you share in accordance with federal and provincial legislation including the Personal Health Information Protection Act of Ontario (PHIPA, 2004). We will always make sure you know why and with whom your information is being shared.

In order to make the best decisions regarding consent, we encourage you to ask questions about how your child's providers will use and protect your information. It's important to remember that you can request access to view your/your child's shared electronic record file, or request that corrections be made to the record, at any time. If you do not consent to the collection and sharing of information, we will respect your decision and will work with you to find alternative services or supports.

You also have the right to withhold or withdraw consent for information sharing, except in certain circumstances where disclosure is legally required by the Child & Family Services Act or as ordered by a court of law. All service providers have a duty to report any concerns related to a child's safety under the Child & Family Services Act. Providers do not need consent to share information in these circumstances.

If you have questions about CTN's privacy practices, your child's record, or are concerned that information has been accessed inappropriately, please contact CTN's Privacy Officer at privacy@ctnsy.ca.