

Planning Our Future: Sharing What We Learned

Over 220 people told us what CTN meant to them and how we could help make their lives better.

Children, Youth & Families

Community Partners

Employees

Service Providers

Service Delivery



Family Experience



Equity and Family-Centredness



Organizational Dynamics



Employees



Connection and collaboration lead to positive experiences.

Waitlists and other challenges contribute to service gaps.

Continue to build capacity, connections and a sense of community.

Families like events that help them connect and learn.

Help families understand the services that support them.

Use easy-to-understand language.

Prioritize equity, diversity and inclusion.

Involve children, youth and families to be more family-centred.

Collect and use data equitably and ethically.

People and partnerships are valued.

Change is impacting the network.

Improve network communication and technology.

Positive work environment and culture.

Employees truly care about making a difference.

Encourage training, mentorship and time for planning.

Next Stop:

Use this information to build and launch a new strategic plan!