



Children's
Treatment Network

2016-17 ANNUAL REPORT



*Building brighter futures together
for kids with multiple special needs.*



Children's Treatment Network (CTN) provides more than 7,000 children with multiple special needs in Simcoe County and York Region with rehabilitation and specialized clinical services that are delivered through our partner organizations in the community, education and healthcare sectors.

Our Vision

Building brighter futures together.

Our Mission

Through the collective efforts of community partners, we respond to the evolving needs of children and youth with multiple special needs in Simcoe and York by:

- providing and enhancing services
- championing system change
- building capacity



Children's Treatment Network

Our Strategic Directions

Our strategy provides a roadmap that guides CTN toward the accomplishment of our mission and vision. We operationalize our goals by organizing our efforts into five key strategic directions:

- 1 Work more effectively as a network**
- 2 Build stronger partnerships and secure additional resources to realize CTN's full potential**
- 3 Lead ongoing innovation and continuous improvement in family-centred, integrated care**
- 4 Improve technologies, tools and processes to streamline CTN's operations and communications**
- 5 Improve access to information, services and supports for children, youth and families**

Guiding Principles

CTN's guiding principles define themes that support our mission, how we engage with our stakeholders and our key accountabilities. CTN is proud to follow the nine guiding principles outlined below:

Potential and strengths: Believe everyone has a purpose, potential and worth by focusing on their strengths and abilities

Dignity and respect: Treat every person as an individual who has dignity and is deserving of our respect as a basis to develop positive relationships

Being inclusive: Accept each child and youth and ensure equity, no matter their life experiences, background or challenges

Family-centred: Respect parents, children and youth as integral partners in achieving flexible, holistic and responsive services

Shared responsibility and commitment: A partnership model where members value each other, accept shared responsibility and commit to support the network

Leadership: Be leaders and advocates for the people and communities served

Evidence-informed and excellence: Develop a professional practice and network built upon best practices, be evidence-informed and achieve quality and excellence in all we do

Innovation and learning: Foster a network culture that embraces innovation, continuous improvement and learning and team approaches

Accountability: Be accountable for the use of the resources provided, the decisions made and act with integrity and transparency

A Message

from our CEO and Board Chair



This year, while conceptualizing themes for our annual report, one word continuously came up when collaborating with our team—the notion of “connection” and being “connected.” Throughout this report, you’ll see that these words have received prominent placement. This year we continued to focus on connecting with our children, youth and families, our partners, our communities and our staff.

Connection is one of our anchors—it keeps us focused on what everyone at CTN values most: working together to ensure children and youth with special needs and their families continue to be supported.

Connecting allows us to continuously expand and improve. We worked on new initiatives, and continued important work on initiatives that were being implemented. We connected with provincial partners. We were able to act on feedback about our shared electronic record, which allows our service providers to better integrate care and share information. And we better connected our service navigation and intake team to the Common Roof in Barrie—this custom-designed workspace allows the team to have easier access to their fellow employees, keeping collaboration and connection top of mind.

As Canadians across the country celebrate a historic milestone, our sesquicentennial, not only are we looking ahead, but we’re reflecting on what we’ve learned from our network’s history. Much like Canada’s symbolic maple leaf, CTN strives to incite feelings of unity, pride and celebration for every one of the families we proudly support.

With each passing year, we get more inspired to connect with and provide important services to our children and youth, support our families, work with our partners and keep our employees motivated and encouraged. Here’s to another year making the lives of those we’re connected with brighter and better.



Tina Langlois
Chair, Board of Directors
Children’s Treatment Network

Louise Paul
Chief Executive Officer
Children’s Treatment Network

CONNECTIONS

Connecting with CLIENTS

*“I am grateful that this organization exists!
If it wasn't for you, I would still be in the
dark about my child's condition.”*

~ CTN parent

Key Communications

CTN's staff has been busy participating in seminars and presentations. These learning opportunities are vital and allow us to bring new knowledge to the families we support. Here are a few examples of what we've shared and completed this year:

- CTN, together with the Ministry of Children and Youth Services Special Agreements Officers (SAOs), presented an information night on public funding in April. Forty families were in attendance and all were encouraged to ask SAOs any questions they had.
- In May, CTN, along with the Royal Victoria Regional Health Centre and Catulpa Community Support Services, celebrated our new shared site in Orillia. The open house marked CTN's 10th site. It is welcoming and easily accessible for all families.
- We also participated in New Immigrant Orientation Day in York Region (sponsored by Catholic Community Services York Region and the York Region school boards). We met families who need referrals, providers who serve these diverse communities and potential volunteers with a broad range of skills and languages.
- Our email distribution list and signup tool were both revamped in June. Families can now specify their regional preferences when it comes to receiving emails, which allows them to get the information most relevant to their area.



2016 Family Survey

In March, CTN's Family Survey—a key tool used to gather feedback on how we can better serve our children, youth and families—was sent to families and we received about 600 responses.

Highlights:

- **93%:** the overall satisfaction level of families with a single plan of care; **80%:** the overall satisfaction level of families without a single plan of care
- **90%:** families who were satisfied with the events or workshops they attended
- **63% to 69%:** families who were satisfied or very satisfied with the family-centredness of the care they received
- **50%+:** families who have children between ages five and nine
- **44%:** CTN's score for providing general information, making this a top priority for improvement
- **14%:** families who receive support for more than one child

DID YOU KNOW?

We've noticed an increase in engagement in CTN's Interpreter Services/Inclusivity group, which aims to find ways to share resources and strategies in regards to diversity, and cultural and language issues. One of the big changes we noticed this past year was that requests for interpretation went up by 34%. Plus, many of our partners told us they're looking for innovative and affordable strategies to be able to respond to their families in culturally appropriate ways.

A capacity survey was completed in May and was used to gather information about ways in which we and our community partners can better serve more culturally diverse families. Results from partners showed strategies they use successfully, and strategies they'd like to explore collaboratively to work more effectively.



Family Mentor Program

There has been plenty to celebrate in the last year!

BY THE NUMBERS:

32 TRAINED VOLUNTEER FAMILY MENTORS	13 NEW MENTORS THIS YEAR	82 TOTAL NUMBER OF FAMILIES REFERRED TO THE PROGRAM	62 FAMILIES CURRENTLY MATCHED WITH A MENTOR
61 NEW FAMILIES TO THE PROGRAM THIS YEAR	6 PARENT-LED WORKSHOPS FOR FAMILIES	70 ATTENDEES AT WORKSHOPS	100 % OF ATTENDEES WHO RECOMMENDED FUTURE WORKSHOPS

CTN's Developmental and Assessment Consultation Services (DACS) also spent time looking at opportunities to engage the Family Mentor Program in the fall. With about 30 children assessed per month, we have many families who would benefit from being matched with a family mentor.

CTN is currently funding the Family Mentor Program with a grant from the Ontario Trillium Foundation, which comes to an end in June 2017. Toward the end of 2016, CTN approached eight charitable foundations for ongoing support of the program. We plan to keep approaching organizations to fund this important program.

"Being a mentor has been a fantastic experience. It's so encouraging and rewarding to be paired up with a family member who is so grateful. Thank you for having me as a mentor so I'm able to share my experience with families—they've also taught me a little something about myself."

~ CTN mentor

"I'm so thankful to have my mentor in my life. I can't thank you enough for putting me in the program. I'm so grateful for her, and for not feeling so alone now."

~ CTN parent



GOOD NEWS:

One mother new to Simcoe County found herself overwhelmed with the new services and school placement for her son. The family mentor she was paired with worked collaboratively to support this parent as they made the transition. The support started with daily calls, emails and texts, but slowly subsided as she grew more confident and comfortable with the plan for her son and the tools she learned from her mentor.



Family Engagement Council

Our Family Engagement Council (FEC) continues to meet and advise CTN on the best ways to involve families in our projects, initiatives and events.



- CTN and FEC assisted Easter Seals to offer a one-day family conference (sponsored by a Parents Reaching Out grant from the Ministry of Education) in April 2016. The conference focused on working effectively with school partners and was attended by approximately 75 family members and webcast to an additional 30 families across the province.
- The FEC focused on increasing our membership and welcomed several new volunteers to the table who have children from ages two to 18 with a variety of diagnoses.
- In November, three families attended the provincial Ontario Association of Children's Rehabilitation Services conference (with funding from a Ministry of Children and Youth Services grant). The conference was full of information and provided families with the opportunity to connect with each other and experts in various fields.
- We welcomed long-time CTN volunteers Sherry Caldwell as chair, as well as Rahila Chugtai as co-chair.

Support our Family Fund

Our Family Fund has assisted 163 families since its inception in 2011. With these much-needed and much-appreciated dollars, we've been able to help our families pay for costly equipment and supplies such as walking aids and wheelchairs. We've also provided support for families to travel to specialist appointments with their kids.

DONATE TODAY

www.ctnsy.ca/About-Us/CTN-Family-Fund.aspx



Connecting with **PARTNERS**

CTN and our partners had another successful year of working together. Here are the highlights we're most proud of.

Special Needs Strategy: Coordinated Service Planning

As the coordinating agency for coordinated service planning in York and Simcoe—and building on our experience with the single plan of care coordination—CTN is pleased to be working with parents and network partners to implement the new service. Work is currently focused on developing processes and tools that will ensure a consistent approach that is family-

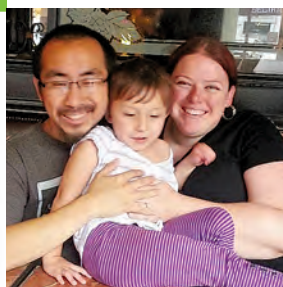
centred, focused on the client and family's vision and goals, and one that engages all members of the team to work collaboratively to improve the service experience.

Highlights:

- Our staff participated in a teleconference for early adopters for coordinated service planning

with the Ministry of Children and Youth Services in May to offer feedback about implementation markers. Our input was well received.

- Three CTN staff members attended the coordinated service planning community of practice meeting in Toronto. The meeting focused on providing input to the provincial guidelines and the implementation markers for community readiness.
- Child and Adolescent Needs and Strengths (CANS) training was held in March. The CANS is a tool that helps identify a child or youth's strengths and needs through a conversation with the family. It provides a framework for developing and communicating about a shared vision and uses youth and family information to plan, support decisions and monitor outcomes. Training focused on orientation to the tool, how to use CANS for service planning and how to become trainers and mentors.



2016 Ontario Association of Children's Rehabilitation Services Leadership Award Presented to James Robinson Public School

When a parent approached CTN to support the nomination of James Robinson Public School (JRPS)—known for its culture of inclusivity and collaboration—to receive this prestigious award, we were happy to oblige. Here's why JRPS in southeast Markham stands out among others:

- It is the first school in the York Region District School Board to build a universally accessible eco schoolyard, meaning children of all abilities can play together in an outdoor classroom, accessible garden and play area.
- JRPS installed a paved learning trail and an accessible outdoor amphitheatre.
- Its library has been converted into a universally accessible learning space, which has allowed students with differing physical, sensory, learning and/or mental health challenges to create, repurpose, explore, invent and innovate with their classmates.



2016 Partner Survey

We surveyed our partners in October using a new instrument called the Partner Tool, which collects and analyzes data from multiple organizations and looks at the structure, strength and effectiveness of network relationships and connectivity.

Highlights:

- **94%**: partners who think that CTN's leadership fosters respect, trust, inclusivity and openness
- **90%**: network partners who indicated that the benefits of participation in the network greatly exceed/exceed the drawbacks
- **87%**: partners who were very satisfied/satisfied with their participation in the network
- The majority of our partners report receiving **benefits from participation** such as: access to resources and tools; valuable relationships; improved communication among families and providers; enhanced ability to meet the needs of their clients; increased public awareness; and increased system coordination.
- While some of our partners feel a **high level of connectivity** with the network, there are opportunities to increase connectivity with partner groups that do not provide contracted services on behalf of CTN.

Our Shared Electronic Record

CTN has made significant improvements to our shared electronic record, including the development of additional fields and tables that will improve the accuracy of information, facilitate access to waitlist information and will allow us to better report on trends. We've also uploaded a doctor table, workload calculation for providers, an easy-to-read display of current team members and workspaces for management of waiting lists.

Our focus has been on improving the recording and sharing of information across organizations, and refining the user experience is a priority as the use of our client record continues to grow.

Physiotherapy and Occupational Therapy Partners

Therapy is a core part of what CTN provides for clients. That's one of the reasons why we welcomed a new manager of rehabilitation services, who has been meeting with each of our contracted physiotherapist (PT) and occupational therapist (OT) partners and their front-line staff to engage the group and review best practices. There have been several achievements in engagement in the last year, including the creation of a monthly e-newsletter with clinical information for therapists and their assistants, which includes news, events and upcoming courses that relate to the two therapies.

Other Accomplishments with Our Partners

HELPING MORE KIDS!

CTN was selected as the lead for the Autism Spectrum Disorder (ASD) Diagnostic Hub in Central region, covering Simcoe, York, Dufferin, Halton, Peel, Waterloo and Wellington. Additional time-limited funding provided by the Ministry of Children and Youth Services will help CTN work collaboratively with KidsAbility, ErinoakKids and Canadian Mental Health Association Waterloo-Wellington to provide a total of 715 additional developmental assessments from January 2017 to March 2018. As of March 31, 2017, an additional 100 children received developmental assessments across Central region.

- Through a partnership with the Spinal Cord Injury Project, CTN received two new pieces of clinical equipment. We also received our first client through this program, led by Holland Bloorview Kids Rehabilitation Hospital. The project provides intensive OT and PT post-discharge from Holland Bloorview's inpatient program.
- A workshop we sponsored (along with Simcoe Muskoka Family Connexions) saw more than 50 service providers come together to focus on duty to report child protection and child welfare concerns.
- Motivational Interviewing (MI)—which involves a way of working with clients that helps them to better articulate their goals and assists them to take steps to achieve those goals—was presented by MI facilitators Dr. Don Morrow and Dr. Jennifer Irwin. The session, attended by 40 people, focused specifically on providers in service coordination roles in Simcoe and York.

CTN's Partner Organizations

CTN is committed to providing child and family-centred care. Our strength comes from our partner organizations that deliver services and support for children with multiple special needs.



Core Partners

Blue Hills Child and Family Centre
Catulpa Community Support Service
Closing the Gap Healthcare Group
Mackenzie Health, Centre for Behaviour Health Sciences
Markham Stouffville Hospital, Child Development Programs
New Path Youth and Family Services
North Simcoe Muskoka Community Care Access Centre
Orillia Soldiers' Memorial Hospital, Children's Therapy Services
Regional Municipality of York, Early Intervention Services

Royal Victoria Regional Health Centre, Children's Development Services
Simcoe Muskoka Catholic District School Board
Southlake Regional Health Centre
The Speech Clinic
York Catholic District School Board
York Region District School Board
York Support Services Network

Affiliate Partners

1 to 1 Rehab
Barrie Area Native Advisory Circle
Barrie Paediatric Associates
Boomerang Health
Brain Injury Services, Muskoka Simcoe
Burkevale Protestant Separate School Board
Central Community Care Access Centre
CHIGAMIK Community Health Centre
Canadian National Institute for the Blind
Community Connection
Community Living Association for South Simcoe
Community Living Huronia
Deaf Access Simcoe Muskoka
E3 Community Services Inc.
Epilepsy York Region
Family Services York Region
Georgian Bay General Hospital
Health in Motion Rehabilitation
Holland Bloorview Kids Rehabilitation Hospital
Intensive Service Coordination of Simcoe County (Catulpa)
Kerry's Place Autism Services

Kinark Child and Family Services
La Clé
Le Conseil scolaire de district catholique Centre-Sud
Learning Disabilities Association of York Region
March of Dimes Canada
Morneau Shepell
Ontario Early Years Centre – Simcoe North
Recreational Respite Inc.
Safehaven Project for Community Living
Seasons Centre for Grieving Children
Simcoe Community Services
Simcoe County District School Board
Social Services Network (York Region)
Spark Learning Centre
VHA Rehab Solutions
Waypoint Centre for Mental Health Care
YMCA of Simcoe/Muskoka
York Paediatric Therapy Services Inc.
York Region Branch of Jewish Family & Child Services
Zareinu Education Centre

Network Supporters

Canadian Hearing Society
CanChild Centre for Childhood Disability Research (McMaster University)
eHealth Ontario
electronic Child Health Network
Geneva Centre for Autism
Ministry of Children and Youth Services
Ministry of Community and Social Services

Ministry of Education
Ministry of Health and Long Term Care
Ontario Association of Children's Rehabilitation Services
Ontario Association for Families of Children with Communication Disorders (Parents as Partners)
Ontario Telemedicine Network
Ontario Trillium Foundation
The Hospital for Sick Children



Connecting with EMPLOYEES

From moving to a shared space in Barrie to sessions on happiness training, our employees spent the year working collaboratively and upgrading skills.

Employee Engagement and Climate Survey

CTN hosted a number of all-staff meetings to get feedback from the team about how we work together. Understanding that employee satisfaction plays a significant role in providing quality services, CTN conducted our first employee climate survey in October. The information shared demonstrated opportunities for CTN to develop tools and practices to increase employee engagement.

Top strengths included:

- ✓ people helping each other
- ✓ a safe workplace
- ✓ recommending CTN to friends and families for care
- ✓ treating people with respect
- ✓ senior management committed to high-quality care and a healthy workplace

Areas needing improvement included:

- > opportunity for career development
- > having enough time to complete what is expected in the job
- > receiving training to do the job well
- > ability to balance work and personal life
- > level of stress

These results were combined with feedback from a facilitated workshop last June about workplace values and working collaboratively. The information we received from both of these sources are informing the work of the newly formed Employee Engagement Committee (EEC), which meets monthly. The EEC is made up of CTN employees and senior management team members.

CTN's EEC maintains an annual work plan that shares and executes ideas in four key areas:



ACCESS Move

In September we realigned the corporate structure to bring ACCESS (intake and service navigation) into the Programs and Services team.

In December the ACCESS team moved to the Common Roof in Barrie. Not only has this move allowed the team to benefit from the shared space with the other agencies housed at the Common Roof, but the custom-designed workspace supports efficiency and workplace wellness. Plus, staff there now have easier access to fellow CTN employees, which better allows collaboration among colleagues. Everyone at the Common Roof agrees—their new space is spacious, bright and friendly.



Training Throughout the Year

Employees received several types of additional training.



Highlights:

- Sessions on workplace violence and harassment, and workplace hazardous materials information system training were provided.
- CTN's clinical staff received training to help better support families through important conversations around new diagnoses, collaborating with their child's team, understanding and acceptance and a number of other topics.

Health, Safety and Wellness

CTN continued our ongoing commitment to ensuring our workplaces are healthy and safe, with a renewed focus on our Joint Health and Safety Committee.

We were able to recruit several members and updated our training modules for staff. Our team achieved 100% health and safety training compliance.

Employee wellness has also been top of mind, and staff went through happiness training, which speaks to CTN's understanding and consideration for the team's overall health. Concrete tips on how to be happier were presented at the holiday all-staff meeting, and we continue to share wellness newsletters from LifeWorks (our employee assistance program provider) as they're published.



Other Notable Employee News

In September CTN's CEO Louise Paul became the vice-chair of the Simcoe Coalition for Children, Youth and Families. This important coalition represents the broad child/youth system in Simcoe County with 42 active member agencies and organizations.

Statement of Operations

Children's Treatment Network of Simcoe York • April 1, 2016 to March 31, 2017

REVENUES	2016/2017	2015/2016
Ministry of Children and Youth Services		
Base Funding	\$12,741,550	\$12,521,550
One Time Funding	573,139	24,947
Interest	8,983	8,697
Other	797,524	513,708
TOTAL REVENUES	14,121,196	13,068,902
EXPENSES		
Clinical Services		
Compensation	788,114	818,671
Program Support	248,339	119,707
Contracted Out Services	8,109,680	7,658,259
Total Clinical Services	9,146,133	8,596,637
Service Navigation/Service Co-ordination		
Compensation	433,456	414,672
Program Support	170,472	60,093
Contracted Out Services	568,149	541,767
Total Service Navigation/Service Co-ordination	1,172,077	1,016,532
Partnership Initiative - ABA		
Compensation	230,627	155,711
Program Support	5,133	8,092
Contracted Out Services	23,524	0
Partnership Initiative - ABA	259,284	163,803
Evaluation	91,284	93,154
Family Resource Program (Ontario Trillium Foundation)	77,974	99,449
Administration		
Compensation	1,136,509	1,082,664
Corporate and Program Supports	1,095,178	933,849
Occupancy Costs	1,142,757	1,082,814
Total Administration	3,374,444	3,099,327
TOTAL EXPENSES	14,121,196	13,068,902
SURPLUS / (DEFICIT)	\$0	\$0



Connecting with COMMUNITY

CTN's Events

Building a sense of community

Once again this year, CTN hosted a number of successful events in York Region and Simcoe County.

BY THE NUMBERS:

104

EVENTS HELD ACROSS
SIMCOE COUNTY
AND
YORK REGION

3,607

PEOPLE WHO CAME TO
SPECIAL EVENTS,
COFFEE CHATS, WORKSHOPS,
ORIENTATIONS AND MORE

The Special Needs Information Fair

With more than 300 families in attendance (as well as the local member of parliament and the mayor of Markham), CTN hosted a free event for parents, families, caregivers, teachers, therapists and, of course, children and youth. The fair focused on family resources, recreational activities, financial assistance, transition planning and funding and therapy options.



Other Exciting Events:

- Inclusive events at our local sites were held for spring and summer festivities, Halloween and the holiday season.
- We spent a week travelling to various schools across Simcoe County providing an introduction to wheelchair basketball. The program reached more than 600 kids in eight schools.
- We continued to host our monthly coffee chats for parents and caregivers.
- Our Picnic in the Park event in Alliston (complete with an adapted baseball game) was a hit.



swish



Partnership Spotlight: CTN and Collingwood YMCA

Together with the Collingwood YMCA, we ran an eight-week youth wheelchair basketball program in April and May. We borrowed chairs from municipalities in York and rented some from the Ontario Wheelchair Sports Association using CTN's local team budget. We also formed the Wheelchair Sports Committee to focus on how we can advance wheelchair sports in our community. This program, and programs like it, have been inclusive of both individuals with and without special needs.



A \$22,800 donation was made by the Ford Milhausen Legacy Fund and Rotary Club of Collingwood in March 2017 and will go toward purchasing wheelchairs for sport.

There's a touching story behind this generous monetary gift. The funds were originally meant to support accessibility at the Collingwood waterfront—Ford Milhausen lived by the water and wanted to build a ramp that would go right into the lake, so that people in wheelchairs could stick their feet in and enjoy the water.

Sadly, Ford passed away before his dream could be accomplished. When the Rotary Club of Collingwood offered to help his wife, Linda, pursue her husband's vision, they ran into barriers and the ramp was never built. Instead, they decided to look for other accessibility-related causes. "I gave a presentation to Linda and the Rotary members and they were thrilled with the impact that wheelchair sports are having in the community in terms of promoting inclusion and participation of youth with special needs," says Jennifer Phillips, the CTN local team facilitator in Collingwood. "They liked that the Friday night youth program is inclusive of all individuals, not just those with special needs."

The chairs that were purchased with this generous donation will have a long-lasting, positive impact on the Collingwood community. Thank you to the Ford Milhausen Legacy Fund and the Rotary Club of Collingwood.

Special Event: Glama Gal Tween Spa

This special event started with a contest. Ten random winners were picked to attend an exclusive—and inclusive—spa night at the Vaughan location of Glama Gal Tween Spa. Girls and their moms came out for a night of pampering—they were each given manicures, pedicures and cucumber facials, plus they enjoyed pizza and cupcakes, and sipped the spa's signature mocktails. Glama Gal adapted their services to suit the needs of the kids and youth in attendance, and made sure moms and daughters had a memorable time bonding with one another.



Barrick Gold's Sponsorship of the Family Mentor Program

We are pleased to announce that through their Heart of Gold Fund, Barrick Gold Corporation donated \$5,000 to support our Family Mentor Program. This well-established program connects families in the community with mentors who can relate to their journey. It also provides vital online resources and workshops that share information with families on topics such as funding, school advocacy, parenting tips and recreation for kids and youth with special needs.

Barrick Gold's donation will make a difference in the lives of many of the children and families we work with.

Honda Canada Foundation Supports the Alliston Community

CTN's Alliston site has always appreciated the generous support and partnership of the Honda Canada Foundation. Because of their donations, CTN has provided fun events for the children and youth we service in the area, as well as their families. We recently received word that Honda Canada Foundation is once again coming through with a \$2,000 donation to support family events in the area!



CTN's focus is on supporting kids who need long-term assistance for multiple special needs, from birth to their 19th birthday (or until high school graduation).
Our children and youth require multiple interventions such as physiotherapy, medical, speech and/or occupational therapies.

Here's a Listing of our Programs and Services:

Applied Behaviour Analysis (ABA) Program Intake:

We provide the intake for publicly funded ABA services in Simcoe and York. This service is available to children and youth with a confirmed diagnosis of autism spectrum disorder.

Audiology: Services focus on the prevention, identification, assessment, treatment and rehabilitation of hearing loss.

Augmentative communication: CTN's augmentative communication consultation service helps kids who have challenges speaking verbally use augmentative and alternative communication devices.

Brief family resourcing: Families are provided with up to three sessions with a service coordinator to help with their funding applications and accessing services.

Child and family counselling: This service can be focused on therapists working to build the child and/or family's coping skills and resilience, grief and loss, social, emotional, relationship or adjustment concerns.

Developmental assessment and consultation services:

This provides diagnostic assessments and medical consultation to children with complex medical and developmental needs. Assessments for a variety of conditions are conducted by developmental specialists.

Feeding: This service provides feeding assessment and treatment for children and youth with feeding and swallowing difficulties.

Occupational therapy: This therapy focuses on increasing a child or youth's ability to perform activities associated with their everyday life, including self-care skills such as dressing, school and academic skills such as printing, and work skills such as taking the bus.

Physiotherapy: Providing intervention and support services to prevent or improve movement difficulties and promote functional mobility. It can help maximize movement, independence and participation.

Psychological services: These services offer psychological assessment and consultation for children and youth who have complex medical and/or neurological issues.

Recreation and leisure services: All kids deserve to have fun! Activities include adapted sports, and community activities and social gatherings that are important to a child's physical, emotional, social and cognitive development.

Seating and mobility: For kids who require assistance with a complex seating or mobility equipment prescription.

Single plan of care coordination: This brings a child and family's entire team together and outlines how the team will work collaboratively to achieve the family's vision.

Spasticity management: This refers to the change in muscle tone/stiffness. The team works with kids and families to learn how spasticity affects their comfort, care and daily activities.



Children's Treatment Network

Connect with the network!
Visit www.ctnsy.ca



Facebook: facebook.com/ChildrensTreatmentNetwork



Twitter: @CTNKids



Pinterest: pinterest.com/ctnkids/

Additional access to services is offered to families closer to home at these local sites:

York Region

Georgina, Markham, Newmarket, Richmond Hill, Vaughan

Simcoe County

Alliston, Barrie, Collingwood, Midland, Orillia

If you have any questions about your child's development, the services available in Simcoe County or York Region or about CTN, please contact our

ACCESS line: 1-866-377-0286

Administration Offices:

13175 Yonge Street, Richmond Hill, Ontario L4E 0G6

Email: info@ctnsy.ca

Toll Free: 1-877-719-4795

York Region Local: 905-773-4779

Simcoe County Local: 705-719-4795

Children's Treatment Network is funded by the Ministry of Children and Youth Services (MCYS), and works in close collaboration with network partners funded by MCYS and other ministries including the Ministry of Education, the Ministry of Health and Long Term Care, the Ministry of Community and Social Services, as well as the County of Simcoe and Regional Municipality of York.

Charitable Registration # 830649141RR0001



Building brighter futures together for kids with multiple special needs.