



## Coordinated Service Planning

A communication designed to keep stakeholders in the loop about the work being done on the Special Needs Strategy in York Region.

### Committee Chairs:

Michelle Biehler, Director, Access and Health Records, Children’s Treatment Network

[mbiehler@ctnsy.ca](mailto:mbiehler@ctnsy.ca) 1-866-377-0286 x4211

Christa Harvison, Sr. Manager, MHAN and Care Connectors, Clinical Operations, Central Community Care Access Centre

[Christa.Harvison@central.ccac-ont.ca](mailto:Christa.Harvison@central.ccac-ont.ca) 905-895-1334 x4232

### For more information visit:

<http://specialneedsstrategy.children.gov.on.ca/>

**“ An Ontario where children and youth with special needs get the timely and effective services they need to participate fully at home, at school, in the community, and as they prepare to achieve their goals for adulthood. ”**

The Special Needs Strategy places the needs of children and youth at the centre of all policy, program and service delivery decisions. We will need to:

- Place the needs of children, youth and their families ahead of individual organization priorities, needs and aspirations.
- Identify a recommended approach and, if that involves any funding policy and/or regulatory barriers, identify those for government consideration.
- Build upon local partnerships and relationships but not be constrained by existing delegations of roles and responsibilities.

### Coordinated service planning will include three key elements:

1. A single Coordinating Agency in each service delivery area through which families can access coordinated service planning for a range of services across sectors.
2. Dedicated Service Planning Coordinators, through each Coordinating Agency, to lead coordinated service planning for families of children and youth with multiple and/or complex special needs by working with children’s services, health and education sectors.
3. One coordinated service plan for each child/youth that takes into account all of his/her goals, strengths, needs, as well as all of the services that the child/youth is and will be receiving.

### Coordinated Service Planning—What Will it Look Like?

- The goal of coordinated service planning is to improve service experiences and outcomes for families of children and youth with multiple and/or complex special needs through the support of a Service Planning Coordinator.
- Through its family centred approach, coordinated service planning may differ from one family to another because it will be designed to meet the unique needs of the children, youth and family serviced.
- Some families will benefit from the initial development of the coordinated service plan and the initial connections to a range of services while other families will benefit from more ongoing support for the Service Planning Coordinator, particularly around transitions, while still others may require a more intensive level of service coordination supports due to the complex nature of their child’s needs and/or family situation.

### Updates

- Provincial co-chairs webinar held in December.
- Leslie Yeates and Peter Spratt, from Collins Barrow Durham Consultants, selected as a facilitators for York planning tables.
- Family representatives selected for planning table.
- Visioning process has started.

### Revised Key Dates

**Oct. 23, 2014:** Regional Information Session

**Nov. 5, 2014:** Launch meeting York Region Special Needs Strategy – planning tables formed

**Nov. 2014—June 2015:** Ongoing meetings; Youth, Family, Stakeholder and Frontline Engagement

**June 15, 2015:** Proposal submitted to ministries

Ministries’ feedback, approval and implementation dates to be determined

### Current Planning Table Members

Central Community Care Access Centre  
Central West Community Care Access Centre  
Central Local Health Integration Network  
Central West Local Health Integration Network  
Children’s Treatment Network  
Conseil scolaire de district catholique Centre-Sud  
Conseil scolaire Viamonde  
Family representatives

Kerry’s Place Autism Services  
Kinark Child and Family Services  
Regional Municipality of York, Early Intervention Services  
York Catholic District School Board  
York Region Preschool Speech and Language Program  
York Region District School Board  
York Support Services Network