



Children's Treatment Network (CTN) is a partnership of agencies and organizations committed to providing comprehensive, integrated care to children with multiple special needs in Simcoe and York. We are funded to:

- **Provide leadership, tools and approaches to deliver integrated care**
All children with multiple special needs will benefit from integrated care. The Shared Electronic Record and the Single Plan of Care process are available to all Network partners. CTN provides training on the use of all integrated tools and approaches.
- **Provide additional clinical services, equipment, facilities and supports needed in the community**
CTN funds 20 partner agencies to deliver these services and supports, and also provides intake for the Applied Behaviour Analysis (ABA)-based Services and Supports program for children and youth with Autism Spectrum Disorders – Simcoe York Partnership.

Who does the Children's Treatment Network partnership serve?

Children and youth from birth to their 19th birthday (or up until high school graduation) with multiple special needs, including children with:

- Autism
- Developmental disabilities
- Dual diagnosis
- Long-term rehabilitation needs (specialized medical, communication, PT and OT needs)

*The Children's Treatment Network partnership is **NOT** focused on supporting children with a single service need related to learning disabilities, mental health or rehabilitation. However, a number of partner agencies do provide services to children with these needs.*

Contacts and Resources

ACCESS: 1-866-377-0286 **ACCESS Fax:** 1-705-792-2775

- Website:** www.ctnsy.ca
[Network Partners](#)
[Local Team Facilitators and Sites](#)
[Referral Forms](#)
[Consent & Privacy Guide](#)
[SharePoint Portal for Professionals](#)



What Services and Supports Does CTN Provide or Fund?

Service Navigation	<p>Available to all kids/families with multiple special needs</p>	<p>Service Navigators at CTN ACCESS provide information about services/supports and referrals for community agencies in Simcoe and York, including those not funded by CTN. Service navigation can be provided in English or French.</p>										
Tools for Integrated Care	<p>Available to all kids/families with multiple special needs</p>	<p>Network partners use the Shared Electronic Record and Single Plan of Care process to take an integrated team approach to each child's care.</p> <p>A child does not need to receive a clinical service funded by CTN for partners to use these integrated care tools. Contact your Manager or ACCESS for information on tools and training.</p>										
Clinical Services Funded by Children's Treatment Network	<p>Each service has eligibility criteria.</p> <p>Contact ACCESS for eligibility and wait times.</p>	<p>20 Network partners receive additional funding from CTN to provide these services.</p> <ul style="list-style-type: none"> • Audiology • Augmentative Communication • Brief Family Resourcing • Child & Family Counselling • Developmental Assessment • Developmental Paediatrics • Feeding • Inclusive Recreation • Joint Management/Botox® • Neuropsychology • Occupational Therapy (OT)* • Physiotherapy (PT)* • Seating & Mobility • Single Plan of Care Coordinators <p>*Currently, OT and PT services funded by CTN are limited to children with a significant physical limitation or degenerative conditions.</p>										
Local Sites	<p>Available to all kids/families with special needs, providers, parent and community groups</p>	<p>Access to clinical facilities, specialized equipment, office/meeting space and videoconferencing in nine communities across Simcoe and York.</p> <p>Available to providers working with kids and families with any special needs and to local parent and community groups. Meeting space is also available at CTN's ACCESS location in Barrie.</p> <p>Local sites are located in:</p> <table style="margin-left: 40px; border: none;"> <tr> <td>Richmond Hill</td> <td>Barrie</td> </tr> <tr> <td>Markham</td> <td>Alliston</td> </tr> <tr> <td>Georgina</td> <td>Midland</td> </tr> <tr> <td>Vaughan</td> <td>Collingwood</td> </tr> <tr> <td>Newmarket</td> <td></td> </tr> </table> <p>Contact your Local Team Facilitator or call ACCESS.</p>	Richmond Hill	Barrie	Markham	Alliston	Georgina	Midland	Vaughan	Collingwood	Newmarket	
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Newmarket												

When Should I Make a Referral for CTN Services?

When you think the child may be eligible for a clinical service funded by CTN.

Case Example: Grade 3 boy with suspected Muscular Dystrophy. Doing well at school academically but mobility is becoming an issue. Due to the degenerative nature of the child's condition, ACCESS will advise that the child is eligible for CTN funded PT and OT services and will complete referrals.

When you are not sure the child/family is accessing all the services available to them.

Case Example: 16-year old girl with Autism, high anxiety, seizure disorder. She stopped going to school due to her anxiety and therefore, does not have access to supports at school. Refer to ACCESS. Use the Local Team Referral Form and indicate Service Navigation. A Service Navigator at ACCESS will work with the family to identify needs and potential supports. This youth would be eligible for the ABA program and may be eligible for CTN Child & Family Counselling. By completing a comprehensive intake with the family, Service Navigators will identify any additional supports the family can access, including those not specifically funded by CTN.

When the child and family are accessing all the services available to them but team and family would benefit from a more coordinated approach. This requires using the Shared Electronic Record and participating in the Single Plan of Care process.

Case Example A: Child IS receiving a clinical service funded by CTN. 7-year old boy with Cerebral Palsy. GMFCS (Gross Motor Functional Classification Scale) score of IV. Requires use of a wheelchair in all environments. Child receives CTN funded PT and OT. School board speech language and behavioural consultants support the classroom teacher along with an educational assistant and special education resource teacher (SERT). Team members think an integrated care approach would provide significant benefits, given the size of the team and complexity of the child's condition. Since the child is receiving CTN funded PT and OT services:

- A Shared Electronic Record has been opened. As a team member, it's important that you access/use this record so you can integrate the care you provide with the other members of the team.
- A referral can be made for a Single Plan of Care Coordinator to join the team to lead the Single Plan of Care process and support integrated care planning. Contact ACCESS.

If you need training on the Shared Electronic Record or Single Plan of Care process, contact your Local Team Facilitator.

Case Example B: Child is NOT receiving a clinical service funded by CTN. 18-month old boy born prematurely has developmental delays. Child is involved with Neonatal follow up clinic at a local hospital, Preschool Speech and Language Program, CNIB and Early Intervention OT and PT. Team is confident the child and family are well connected, aware of all services available and on appropriate waitlists for services. Given the size of the team and complexity of the child's condition, team members think an integrated care approach would provide significant benefits. If the child does not have a Shared Electronic Record, contact ACCESS and they will open a record with the family's consent. The use of the record by ALL providers working with the child will support them in working in an integrated fashion. If team members need training on the Shared Electronic Record and Single Plan of Care process, contact your Local Team Facilitator.

If the team is not able or willing to use the Shared Electronic Record and Single Plan of Care process at this time, and the child is well connected to services, DO NOT initiate a referral at this time.

Top 10 Most Frequently Asked Questions

1. How does the Children's Treatment Network's integrated care approach work?

The approach is driven by an integrated goal plan and process called the Single Plan of Care. Providers use the family's vision and work together to create clinical goals and therapeutic activities that are directed at achieving that vision. When each provider uses the Shared Electronic Record, all members of that child's team can see goals, treatment plans and progress being made. Focusing everyone's work on a few integrated goals at a time ensures coordination of efforts and goal achievement.

2. What kind of a difference does integrated care make?

Families tell us that they experience a sense of true teamwork and feel they no longer have to be the "glue" for their multiple service providers or be concerned that "someone" is overlooking "something". Research shows that rehab is more effective and outcomes are better with an integrated approach. Family stress levels go down and they see positive results! Professionals report this approach strengthens communication, reduces duplication of effort and provides clinical support for their work with complex children.

3. How do I support the integrated Single Plan of Care approach for my clients?

You become familiar with the comprehensive picture of the child and family, the family's service providers, their work and their roles. You design goals together. The process supports you to think about how your work influences the work of others. Using the Shared Electronic Record is essential to implement an integrated Single Plan of Care. Talk to your Manager about how you can access these tools and training.

4. Why are CTN funded OT and PT services restricted to kids with significant mobility limitations? (ie: use of walkers/wheelchairs or significant hand function limitations and degenerative conditions)

There are not enough resources for CTN to provide PT and OT to a broader population. Some Network Partners, including preschool programs, York Region school boards and CCACs provide PT and OT to kids with Autism and milder mobility limitations.

5. What services does CTN provide to kids with Autism or kids with milder mobility limitations?

CTN provides intake for the Ministry of Children and Youth Services ABA program in Simcoe and York. Children with Autism or milder mobility limitations are eligible for clinical services funded by CTN, depending on their needs. Services include:

Audiology	Child & Family Counselling	Feeding
Augmentative Communication	Developmental Assessment	Inclusive Recreation
Brief Family Resourcing	Developmental Paediatrics (complex presentations)	Spasticity Management

6. I suspect I am serving a child in school who may be on the Autism Spectrum. Should I make a direct referral to CTN for diagnostic services?

No. Please refer to your school board's special education resources to call a team meeting to discuss your concerns and determine the steps to be taken by school board itinerant/consultant staff first. Consultant staff can refer for CTN diagnostic services, as appropriate.

7. Does CTN provide speech and language therapy?

No. CTN's speech language pathologists provide Augmentative and Alternative Communication (AAC) services only. CTN serves children with complex communication needs and specializes in prescribing and dispensing augmentative devices. Speech and Language services are available through the preschool speech and language programs, the CCACs and the school boards.

8. What services does CTN provide to support my families?

CTN provides service navigation, brief family resourcing and Single Plan of Care coordination. Single Plan of Care coordinators support the family and professionals on a child's team to work together to design and deliver an integrated Single Plan of Care.

9. Can I refer for a Single Plan Of Care coordinator?

Yes, if the child is receiving CTN funded OT, PT and/or Augmentative Communications services. Capacity for Single Plan of Care coordination will increase as more providers are able to lead teams. Any professional team member can become a Team Lead and coordinate the process with training. If you are interested in this role, contact your Manager. Your Local Team Facilitator and ACCESS can also provide information. This is an excellent way to build capacity and provide the benefits of integrated care to more children.

10. Who can initiate a referral and what consents are needed?

Anyone can initiate a referral on behalf of a family, with their consent. Simply fill out the Request for Local Team Services Form and check the box that indicates the family has provided verbal consent to forward this referral to ACCESS. Also, review the Consent and Privacy Guide for Families with the family. Once you have the family's consent for information sharing, complete the Consent for Information Sharing and Collection of Personal Information Form and fax to ACCESS along with the referral form. All these forms are available on the CTN website - Professionals and Physicians page at www.ctnsy.ca or on the [SharePoint portal](#) for professionals.

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